

## **Quality Policy**

At Graphene Manufacturing Group we are proud of our products and are committed to deliver High Quality Graphene products and applications from graphene manufactured inhouse that meet or exceed our customers' expectations.

Quality energy saving and storage solutions are achieved through commitment to our Quality Management System which ensures:

- Customer expectations are clearly identified and understood, feedback is evaluated, actions taken and lessons learned.
- The Quality Policy is communicated to our GMG team members and other relevant stakeholders.
- Training is provided to all personnel to understand and achieve the standards required.
- Continuous improvement by systematic monitoring, internal auditing and review of the effectiveness of the management system.
- All personnel within the company are responsible for the quality of their work.
- A framework to develop, monitor and review of performance against Quality Objectives has been developed.

We passionately believe that by providing outstanding service and product quality we will achieve our aim of long-term success and sustained improvements.

Craig Nicol
Founder and Managing Director
Graphene Manufacturing Group
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